Riege Software International offers freight forwarders innovative software solutions

Riege Software International BV is a relative newcomer to the logistics sector of the Dutch software market, but the company has in-depth expertise and is part of Riege Germany. The parent company was established 35 years ago and now has over 80 employees who represent a tremendous depth of knowledge, experience and who work with the latest technologies.

Team Netherlands

After selling CargoMate, Henk Boorsma and Martin Bos opened Riege in the Benelux in 2011. These colleagues began their careers in freight forwarding in 1989, and both have a solid knowledge of this dynamic market. They are well aware of the demands of their customers and have a good understanding of day-to-day pressures in the forwarding business. Early 2012, Nardo Bezemer joined the team. Nardo has also had a long career in freight forwarding and he has worked with Henk and Martin for many years.

Scope

The new product by Riege is called Scope. It is a software application for air- and sea freight forwarding as well as customs modules. All these modules are fully integrated into a single system. This innovative product enables freight forwarders to handle the complete processing of a shipment from A to Z. All information can be digitally registered and is easily recovered. Riege has been an active member of IATA’s Cargo 2000 quality management initiative since 2002 and supports the latest e-freight features. The forerunner of Scope is P crops which is well known in the global freight industry.

Ongoing developments

Although focused on air and sea freight, some customers are exclusively using the customs modules of Scope. The first priority of the Riege team was to make these customs modules fully compliant for the Dutch market. The final phase occurred during summer 2012 and the system is now completely up-to-date with Dutch Customs. In the first 18 months of their existence, Riege worked hard on the various modules, Sagitta Import, Export, NCTS, PD, VWA and CSUM/DGVs.

Martin Bos: “In consultation with our customers and customs, we have scheduled the transition of Sagitta import to AGS2 for Q4. In Scope the AGS2 module replaces the Sagitta import module. Customers will not have to buy the new software.”

Riege strives to remain at the forefront of developments within the freight forwarding industry and became aware of a strong demand for a warehouse solution. To fulfill this need, the team at Riege has been very busy developing a WMS package (warehouse management system), and this will follow the same philosophy of all Scope products. Keep it super simple! The WMS package is expected to be launched this fall.

Personal touch

For the Riege team, customers are considered business partners whom they communicate intensively. Riege provides its customers with multiple levels of support: up-to-date manuals can be consulted on the website. When required, customers can be trained personally by one of Riege’s experts. Last but not least, Riege offers a Dutch speaking helpdesk as well as a ‘hotline’ service.

Freight forwarders who are interested in Scope can request a personal presentation of its extensive possibilities and the added value that the software delivers. Despite the fact that Riege launched its start-up in a tough economic climate, they have succeeded in quickly building a customer-base of almost 20 companies in the Netherlands. Nardo Bezemer: “We are very pleased to be serving customers we have known for more than 20 years”.

Please visit www.riege.com/nl for interviews with customers and for more information on Riege’s products and services.

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